

Argyll and Bute Council
Comhairle Earra Ghaidheal agus Bhoid

Customer Services
Executive Director: Douglas Hendry



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24 August 2012

NOTICE OF MEETING

A meeting of the **HELENSBURGH AND LOMOND COMMUNITY PLANNING GROUP** will be held in the **PILLAR HALL, VICTORIA HALLS, HELENSBURGH** on **TUESDAY, 11 SEPTEMBER 2012** at **1.30PM** which you are requested to attend.

Douglas Hendry
Executive Director - Customer Services

BUSINESS

1. **APOLOGIES**
2. **DECLARATIONS OF INTEREST**
3. **MINUTE OF MEETING 12 JUNE 2012(Pages 1 - 8)**
4. **PARTNER UPDATES**
5. **ISSUES RAISED BY COMMUNITY COUNCILS**
6. **ISSUES RAISED BY THIRD SECTOR FORUM**
7. **MARITIME CHANGE PROGRAMME - VERBAL UPDATE - ARGYLL AND BUTE COUNCIL, GOVERNANCE AND LAW**
8. **GREY MATTERS - UPDATE - MOREVAIN MARTIN, ARGYLL AND BUTE COMMUNITY SERVICES**
9. **COMMUNITY RESILIENCE - MORAG BROWN - ARGYLL AND BUTE COUNCIL, IMPROVEMENT AND HR(Pages 9 - 12)**

10. **COMMUNITY SAFETY PARTNERSHIP EXCEPTION REPORTING TO COMMUNITY PLANNING GROUP - ARGYLL AND BUTE COUNCIL**(Pages 13 - 16)
11. **SURVIVE AND THRIVE PROJECT - PRESENTATION - KATRINA SAYER, ARGYLL VOLUNTARY ACTION**
12. **CO PRODUCTION CONFERENCE - VERBAL UPDATE - GLENN HERITAGE**
13. **SPT TRANSPORT OUTCOME REPORT - NEIL STURROCK**(Pages 17 - 30)
14. **NEW COMMUNITY PLAN - VERBAL UPDATE - EILEEN WILSON, ARGYLL AND BUTE COUNCIL, IMPROVEMENT AND STRATEGIC HR**
15. **POPULATION DECLINE - EILEEN WILSON AND CHRIS CARR - ARGYLL AND BUTE COUNCIL, IMPROVEMENT AND STRATEGIC AND HR**(Pages 31 - 44)

HELENSBURGH AND LOMOND COMMUNITY PLANNING GROUP

Contact: Belinda Ruthven - Area Governance Assistant Tel: 01436 658825

MINUTES of MEETING of HELENSBURGH AND LOMOND AREA COMMUNITY PLANNING GROUP held in the PILLAR HALL, VICTORIA HALLS, HELENSBURGH - PILLAR HALL, VICTORIA HALLS, HELENSBURGH on TUESDAY, 12 JUNE 2012

Present:

- Councillor Vivien Dance
- Councillor George Freeman
- Councillor David Kinniburgh
- Councillor Robert G MacIntyre
- Councillor Aileen Morton
- Councillor Ellen Morton
- Councillor Richard Trail (Deputy Lead Councillor)
- Shirley MacLeod – Area Governance Manager
- Captain Jack Tarr – Captain of HMS Neptune, HMNB Clyde
- Mavis Gilfillan – Clinical Services Manager - NHS
- Linda Skrastin – Community Health Nurse -NHS
- Callum Robertson – Roads Asset Manager – A & B Council
- Tony Meechan – Strathclyde Fire and Rescue
- Neil Black – Loch Lomond and Trossachs National Park
- Neil Sturrock – SPT
- Area Inspector Paul Robertson – Strathclyde Police
- Eileen Wilson – Community Planning Manager
- Kate Connolly – Project Officer A & B Council
- Nigel Millar – Helensburgh Community Council
- Jean Cook – Rhu and Shandon Community Council
- Nick Davies – Cove and Kilcreggan Community Council
- Belinda Ruthven – Area Governance Assistant A & B Council

As apologies had been previously intimated from Councillor James Robb (Lead Councillor), it was proposed by Councillor Vivien Dance that Councillor Ellen Morton take the Chair and this was seconded by Councillor David Kinniburgh. Councillor Morton accepted and welcomed everyone to the meeting.

1. APOLOGIES

Apologies were intimated from :-

- Councillor James Robb
- Councillor Maurice Corry
- Councillor Gary Mulvaney
- Mary Haggarty – Arrochar and Tarbet Community Council
- Anthony Davey – Cardross Community Council
- Morevain Martin – Senior Development Officer

2. DECLARATIONS OF INTEREST

There were no declarations of interest.

3. MINUTE OF MEETING 20 MARCH 2012

The minute of meeting 20 March 2012 was approved as a correct record.

4. MARITIME CHANGE PROGRAMME VERBAL UPDATE - ARGYLL AND BUTE COUNCIL / MOD

The Group was provided with an update by Captain Jack Tarr, HMNB Clyde, on the current progress of the Maritime Change Programme. Captain Tarr spoke of the significant expansion in both operations capacity and increased population at the base anticipated over the next ten years and the measures currently being taken to address and accommodate these changes.

Captain Tarr outlined the key factors which would promote the benefits of living in the Helensburgh and Lomond area to relocating naval personnel and their families and advised that the migration of these families would be a slow but gradual process, with 2018 being the 'tipping' point as that was when the training programme for submariners would relocate to Faslane.

The group was informed that proposals were also in the pipeline for a modern engineering facility and that there were plans to regain existing leases of sports facilities in the area and that positive interaction with the local community could be expected in this regard.

Captain Tarr then took questions from the Group and agreed to take back the comments he had heard.

The Chair thanked Captain Tarr for what had been a very informative and helpful update.

5. RESHAPING OLDER PEOPLE'S SERVICES - MAVIS GILFILLAN - NHS

The Group was updated in a presentation by Mavis Gilfillan, Clinical Services Manager, on the recent changes to the model of care being implemented by the NHS to Older People's Services. This Programme provides a framework to address the challenges of supporting and caring for Scotland's growing older population into the next decade and beyond. The four common goals of this initiative and how these would be best achieved were outlined. There was emphasis on a single point of access, patients having more control of their own care and on prevention of unnecessary admission to hospital at the initial stage. A more flexible and responsive team approach to care would be in place and there would be increased development of the monitoring and reviewing of individual cases. Copies of the full document were made available for distribution at the meeting.

6. PARTNER UPDATES

Area Inspector Paul Robertson, Strathclyde Police, informed the Group that two individuals had been charged following the recent murder inquiry relating to the Sharkey family although for legal restraints he was unable to comment on specific details of the case.

Inspector Robertson advised that following the recent focus on anti-social behaviour, a problem solving group had been set up with ACHA and Argyll and Bute Council's Anti Social Behaviour Co-ordinator and that it was hoped to invite Dunbritton Housing to the next meeting.

Increased complaints in the Drumfork area had resulted in increased patrols here and that a number of arrests had subsequently been made. Mobile CCTV together with a zero tolerance approach had seen a significant reduction in incidents.

Following the opening of the Henry Bell, the Inspector advised that complaints were minimal and were mainly related to noise issues which had now been addressed. He indicated that the Pubwatch scheme had received a good response and had proved a very useful tool.

Neil Sturrock – Scottish Passenger Transport (SPT)

Mr Sturrock informed the group that the new service was now running in a stable manner and as per contract. Clydelink now run a core service between Gourock and Helensburgh and have indicated a £200k p.a. saving. There was some possibility of introducing a Sunday service on a trial basis.

There had been some initial concerns around the certification of the crew which had resulted in a reduced service but he added that all issues had now been addressed. Mr Sturrock advised that there had been no requirement of the contractor to provide a new boat and that the current vessel met with all the required criteria.

Nick Davies, Cove and Kilcreggan Community Council, thanked Mr Sturrock for the update but indicated that there was general dissatisfaction with the size of the vessel. He informed that it was inefficient in open water as it was subject to more turbulence and that problems with this were anticipated in the autumn. Mr Davies felt that an integrated service with the Dunoon ferry would be more advantageous and Mr Sturrock agreed to take back all the comments he had heard today in order that they may be addressed.

Neil Black, Loch Lomond and Trossachs National Park.

Neil Black informed the Group that Development Officer had arranged to come and present their joint partnership networks.

Tony Meechan, Strathclyde Fire and Rescue

Tony Meechan informed the Group that the summer seasonal strategy was now underway and that crews and fire safety advocates were focussing on the dangers of campfires and other related issues and promoting this to the public.

7. ISSUES RAISED BY COMMUNITY COUNCILS

These were covered under Item 6 of the minute.

8. ISSUES RAISED BY THE THIRD SECTOR FORUM

Gillian Barclay, Argyll Voluntary Action, advised the Group of the initiatives currently underway. She encouraged members of the group to come along to the Grey Matters meetings and engage in discussion with some of the senior citizens who attended these. The Group was advised that Grey Matters had been mentioned in Dispatches by Jackie Baillie MSP. Gillian was particularly keen that there should be some involvement with local Community Councils, and in this respect, Nigel Millar, Helensburgh CC, kindly volunteered to come along to the next meeting. The date of the next scheduled Third Sector Forum meeting was advised as Tuesday 3 July 10.30 until 12.00.

**9. PROPOSED CARRIAGEWAY RECONSTRUCTION WORKS 2012-13
VERBAL UPDATE- CALLUM ROBERTSON - ARGYLL AND BUTE
DEVELOPMENT AND INFRASTRUCTURE**

Callum Robertson, Roads Asset Manager, updated the Group on the progress of reconstruction works on the A814 section between Cardross and Helensburgh. He provided a brief description of road surface treatments and specifications and sequence of works. Callum outlined the traffic management measures that would be implemented during the road closure period and business continuity proposals were also considered.

**10. COMMUNITY SAFETY FORUM LINKS, PARTNERSHIP AND
REPORTING ARGYLL AND BUTE COUNCIL - GOVERNANCE AND
LAW**

The Group was updated by the Area Governance Manager on the status and membership of the Local Community Safety Forums, and to outline where these lay in relation to other groups such as Local Area Community Planning Groups and the Argyll and Bute Community Safety Partnership. The Group was asked to acknowledge the CSFs as a strategic partner within the local community planning structure it was requested that Highlight and Exception reports come to the Local Community Planning Groups as necessary.

**11. CRITICAL ACTIVITY RECOVERY PLAN - KATE CONNELLY - ARGYLL
AND BUTE COUNCIL, GOVERNANCE AND LAW**

Kate Connelly, Project Officer, provided the Group with a brief outline of the council's Business Continuity Planning project and the reasons behind its establishment. The Group was asked to note the current plans to incorporate feedback with communities and other stakeholders at the current stage of the review and to help facilitate local arrangements in order to maximise input from local groups and organisations.

Ms Connelly suggested that the focus should lie on the activities of each individual group and that the link to the relevant council service would then be identified.

12. HELENSBURGH PUBLIC REALM IMPROVEMENTS PROJECT (CHORD) UPDATE - ARGYLL AND BUTE COUNCIL

Councillor Robb, Lead Councillor, informed the Group that, following a press release which had just been received, an informal referendum on the public realm works in Colquhoun Square in Helensburgh would take place on Monday 25 June 2012 between 8am and 8pm in the main hall at the Victoria Halls in Helensburgh.

Voters would be asked to choose one of the available options and it will also be possible for comments on the proposals to be made by post, e-mail, online or at the Victoria Halls, to be received before close of poll on 25 June, whether or not they chose to vote in the referendum.

Details of eligibility to vote were outlined and the Group advised that if there were any doubts about the eligibility of anyone to participate in the process due to age, residence or another reason then polling staff would ask for evidence of this.

The results of the informal referendum will be considered by the council when looking at how to progress the improvement works.

13. NEW COMMUNITY PLAN - ARGYLL AND BUTE COUNCIL, IMPROVEMENT AND HR - EILEEN WILSON

The Group was briefed by Eileen Wilson, Community Planning Manager, on the contents of the Community Plan and Single Outcome Agreement document for 2012-2013. She advised that information relating to this document was available on the council's website and that access to other key documents could be obtained in this way. A further update will be brought to the September meeting when input would be welcomed from all partners. The Group noted that community planning is currently being reviewed by Scottish Government and that a Leadership Summit would be held shortly.

14. UPDATES BY THEMATIC GROUPS

(a) ENVIRONMENT

The Group was asked to note a report by the Environment Thematic Group

Decision

To note the contents of the submitted report

(Ref: Report by Andrew Campbell, Environment Thematic Group, dated 21 March 2012, submitted)

(b) SOCIAL AFFAIRS

The Group was asked to note a report by the Social Affairs Thematic

Group which summarised the continued progress made over the last quarter.

Decision

To note the report by the Executive Director – Community Services, dated March 2012, submitted)

(c) **ECONOMY**

The Group was asked to note a report by the Economy Thematic Group in which they were provided with a summary of the key issues covered and to note that the group remains focussed on identifying issues affecting the local economy and measures which enable changes to be identified, tracked or treated as appropriate.

Decision

To note the contents of the submitted report.

(Ref: report by Douglas Cowan, dated 21 March 2012, submitted)

(d) **THIRD SECTOR**

The Group was asked to note a report by the Third Sector and Communities CPP Sub-Group in which they were advised of the progress made to date.

Decision

To note the contents of the submitted report.

(Ref: Report by the Community Development Manager, dated 21 March 2012, submitted)

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**Argyll and Bute Community Planning
Partnership**

**Helensburgh and Lomond Community
Planning Group**

Date: 11 September 2012



Title: Community Resilience Project Update Report

1. INTRODUCTION

- 1.1 The Project Initiation Document for the Council's Community Resilience project was presented to the Community Planning Partnership Management Committee at the meeting on 6 June. This report provides an update on the development of the project.
- 1.2 The Community Resilience project is informed by the lessons learnt from the severe weather of winter 2011/12 and subsequent power outages for protracted periods in some areas highlighted the need to improve power and communication resilience.
- 1.3 The development of wider community resilience is also seen as an area for significant improvement across Argyll and Bute.
- 1.4 The CPP management committee helped to identify key stakeholders who would be able to assist the project team in delivering the outcomes. The project team have now met with almost everyone and these meetings have been very informative, helping to shape the approach to the project and have already resulted in improved sharing of information.

2. RECOMMENDATIONS

- 2.1 That the Helensburgh and Lomond Community Planning Group notes the progress of the Community Resilience project to date.
- 2.2 That the Helensburgh and Lomond Community Planning Group endorses the approach to the distribution and promotion of the Scottish Government community resilience toolkits.
- 2.3 The Helensburgh and Lomond Community Planning Group promotes the project within Helensburgh and Lomond to encourage communities to complete their resilience plans and to highlight and promote the importance of self-resilience.

3. DETAIL

- 3.1 The project is split into two workstreams, organisational resilience and community resilience. Within each workstreams there is a further split into two themes.
- 3.2 The organisational resilience workstream will deliver improvements to Council buildings, communications and IT.
- 3.3 The project team are recommending the Council enters in to an agreement with a leading provider in the hiring of standby generators to provide backup power for 6 key offices. These offices are in Oban, Lochgilphead, Campbeltown, Helensburgh, Dunoon and Rothesay. For an annual fee the council will enter into a contract which will ensure that each office has a plan for loss of power, identifying the capacity of generator required and delivery and installation details. We will also install connection panels to connect these generators to the buildings. Generators can then be delivered to site or put on standby if severe weather is forecast.
- 3.4 In order to protect the Councils IT systems our servers will be supported by fixed generators in Helensburgh and the Council HQ in Kilmory.
- 3.5 The project team are also investigating opportunities for backup power arrangements at the large council owned rest centres.
- 3.6 The council's telephony system, Microsoft Lync, will be made more resilient as a result of the backup power arrangements. In addition, the project will also ensure that there is an emergency phone, which doesn't require power to operate, in each key office, care home, hostel and depot. The council has also taken ownership of a satellite phone trailer from the Scottish Government which can be towed to any location to provide additional communications via satellite.
- 3.7 The community resilience workstream is tasked with promoting resilience within Argyll at both an individual and community level.
- 3.8 The project team are working with the Scottish Government to promote individual resilience through the 2012/13 "Ready for Winter" campaign. Rather than focusing on one weather type, the campaign this year will promote individual resilience in an emergency situation. The Scottish Government are going to use real life stories to illustrate this and have approached the council with a view to using residents and workers in Bute.
- 3.9 The Scottish Government will launch their campaign on Monday 22 October and then embark on a programme of road shows around Scotland promoting the campaign. We have suggested that these

be held in Campbeltown and Rothesay this year. The council will promote these road shows via the website and other communication channels.

- 3.10 Community resilience will be improved by encouraging communities to complete the Scottish Government “Guide to emergency planning for community groups” and its associated resilience plan templates and information. These information packs will be prepared by the project team working with Strathclyde Police, Strathclyde Fire and Rescue, NHS Highland, Argyll Voluntary Action, Red Cross, WRVS, Strathclyde Emergency Coordinating Group and both power companies to make sure they are relevant for Argyll. They will include endorsements, information about roles and responsibilities, public safety information and key risks affecting the area, as well as templates and useful hints and tips. Examples of completed plans will also be provided. Everything will be presented together in a handbook.
- 3.11 Packs are going to be distributed towards the end of September by Argyll Voluntary Action and the police officers attending community council meetings are going to help endorse and encourage participation, even offering to scribe plans to ensure a consistent quality. AVA will triage responses and requests for further information from the community councils and collate plans that are returned. Copies of returned plans will be sent to all agencies involved. Plans received by the Council will be quality assured by the civil contingencies team and feedback given. Copies will be filed for future reference and the content will help to inform future training exercises.
- 3.12 The project team would also ask that the Community Planning Partnership encourages communities to complete their resilience plans and to highlight and promote the importance of self-resilience. Whilst it is no requirement to complete a plan, any plans produced will be very beneficial to all members of the community, the first responders and the Community Planning Partnership.

4. CONCLUSION

- 4.1 The project will deliver its objectives by improving resilience at an organisational, community and individual level. The project is on track to deliver its outcomes before the start of winter 2012/13
- 4.2 The support of the Community Planning Partnership will help to deliver improved resilience for communities by endorsing the approach taken and encouraging participation to maximise the uptake in completed Community Resilience plans.

For further information contact:

Morag Brown
IOD Programme Manager
Business Development

Tel: 01546 604199

ARGYLL & BUTE COUNCIL**Helensburgh and Lomond ACPG****CUSTOMER SERVICES****1st August 2012**

Community Safety Partnership Exception report to Area Community Planning group

1. SUMMARY

- 1.1 The purpose of this Paper is to advise the Area Community Planning group of the work recently undertaken in order to recommence this form of partnership working

2. RECOMMENDATIONS

Area Community Planning Group Members:

- 2.1 Note the report provided.
- 2.2 Acknowledge the ongoing work of the group.
- 2.3 Consider whether there are any specific areas of work which the ACPG wishes the Community Safety Partnership to consider developing.

3. DETAIL

- 3.1 Each Area Community Safety Forum/Partnership has been working within the boundaries of, and to the stated goals of the Argyll and Bute Community Safety Partnership Strategy as originally adopted in 2008/9 Which itself followed the national strategy. While the local Partnership itself has not met in the Helensburgh and Lomond Area for a considerable period, it would be incorrect to suggest that there has been no relevant work being undertaken in the area by the services,

The 2008 strategy has recently been reviewed and is currently awaiting approval from the full partnership the review has ensured that the partnership strategy ties closely to the Single Outcome Agreement and to the plans of all partners for service delivery

There has been an initial meeting arranged between elected members and relevant council officers and it is hoped that this will provide the basis under which the Helensburgh and Lomond Area CSP can begin meeting again. It is

envisaged that the H&L Partnership group will meet in a broadly similar format to the other partnership meetings (subject to local agreement) and that it will work to progress the revised strategy as well as any additional local priorities which are subsequently Identified

It is hoped that following the meeting above that a further verbal update may be given at the ACPG meeting

The pro forma below will be used as the format for an exception report from the group.

4. IMPLICATIONS

- | | | |
|-----|-------------------------------------|---|
| 4.1 | Policy | Adoption of the proposal will assist in delivery and reporting of aspects of the SOA and the Community Plan |
| 4.2 | Financial | None, |
| 4.3 | Personnel | None |
| 4.4 | Equalities Impact Assessment | None. |
| 4.5 | Legal | None |

For further information, please contact Stephen Doogan Area Governance Officer -
Tel 01546 604342

Helensburgh and Lomond Community Safety Partnership Exception Report				
Theme	Community Safety Outcome'	Issue and Actions	Comment	Outcomes/ Indicators
<p>Personal and Home Safety</p> <p><i>Considers the safety of the individual in areas such as accident prevention, online safety, fire safety, home security, bogus and scam callers</i></p>				
<p>Travel Safety</p> <p><i>Includes issues that and individuals may encounter such as pedestrian safety, road traffic accidents, water safety, public transport safety</i></p>				
<p>Safety of Vulnerable Groups</p> <p><i>Deals with issues in relation to individuals or groups who may be vulnerable including elderly people, young children, victims of hate crime and sexual violence</i></p>				
<p>Environment Safety</p> <p><i>Environment safety concerns the aesthetics of communities and neighbourhoods and includes vandalism and criminal damage, graffiti, fly tipping, littering, dog fouling and secondary fires</i></p>				
<p>Public Space Safety</p> <p><i>This deals with people's safety in their communities and public perception of safety including anti social behaviour,</i></p>				

<i>public disorder and violence.</i>				
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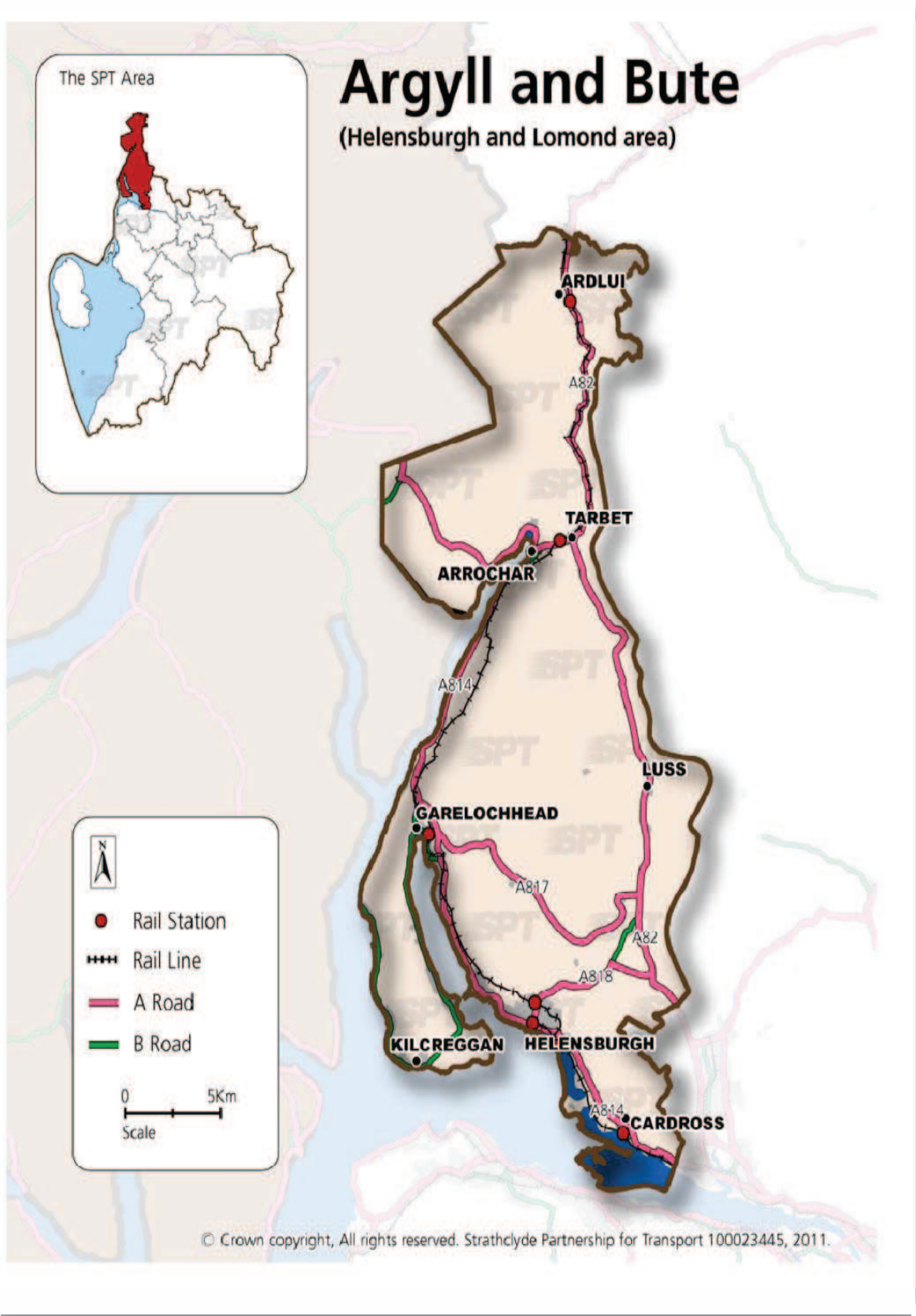


Strathclyde Partnership for Transport
Transport Outcomes Report:
Argyll & Bute 2012/13



in partnership with





Cover image: Luss Village

1. Introduction

Strathclyde Partnership for Transport (SPT) is the Regional Transport Partnership¹ for the west of Scotland and is made up of twelve councils, of which Argyll and Bute Council (ABC)² is an integral partner. Within the SPT area there is a population of 2.16 million (41% of Scotland's total) of which 1.2% (25,434) live in the Helensburgh and Lomond area of Argyll and Bute³.

SPT delivers transport solutions across the Strathclyde area and has a number of planning and operational responsibilities that deliver significant benefits to residents and businesses in Argyll and Bute. These services include the management of socially necessary and demand responsive bus services; operation of the Subway; capital investment in regional transport projects for all modes; the operation of regional bus stations/interchanges; the administration of the regional ticketing scheme (ZoneCard); and acting as the secretariat to the Strathclyde Concessionary Travel Scheme. SPT's planning and operational expertise is also utilised by the Council via an agency arrangement for bus stop maintenance. All of SPT's operational services and planning for the wider regional network are underpinned by SPT's transport planning expertise which is an integral part of local planning and development processes in the ABC area. This includes responding to and influencing key transport consultations.

SPT is a committed Community Planning partner and this report demonstrates how SPT will help the Argyll and Bute Community Planning Partnership meet the Local Outcomes in the Single Outcome Agreement (SOA).

This report provides further details about SPT's activities in and for Argyll and Bute and the benefits of these. The report is structured as follows:

- **Section 2:** provides a summary of the services delivered by SPT in 2011/13 and the benefits of these services in the ABC area.
- **Section 3:** provides a look ahead to 2012/13 in terms of the transport projects and operational priorities that SPT will deliver in the ABC area.
- **Appendices:** Appendix 1 contains additional supporting detail on the benefits and services we provide together with the strategic fit with the Argyll and Bute Community Planning Partnership's SOA. Appendix 2 sets out how SPT activity is supporting the CPPs Local Outcomes.

Further information can be found on our website at www.spt.co.uk

¹ See <http://www.spt.co.uk/partnership/about> for further information

² Only the Helensburgh and Lomond area of Argyll and Bute falls within the SPT area

³ Source, National Records of Scotland, Mid year population estimates, 2010

2. Benefits of SPT services in Argyll and Bute - what has been delivered in 2011/12

The following table sets out the headline benefits of the services that SPT has delivered in the ABC area in 2011/12, (all figures quoted are approximate and are for 2011/12, unless otherwise stated). Further detailed information is contained in Appendix 1.

The Gourock / Kilcreggan ferry - £356,000 pa operating subsidy provided - service restructured to secure the long term sustainability of the service by reducing operating costs

Supported bus services – 4 contracts covered routes operating in Argyll and Bute (2 of which crossed into neighbouring Council areas) at a cost of **£290,000 pa**

MyBus – 1,100 trips – 1 contract for 2 services operated in Argyll and Bute (which also operated within West Dunbartonshire) at a cost **£100,000 pa**

Capital investment (total 09/10 – 11/12)

- Regional projects benefiting Argyll and Bute residents - **£32 million**
- Projects within Argyll and Bute – **£180,000** (including road safety journey time improvements on A814 and A818, plus support to secure government backing for A82 improvements)

Strathclyde Concessionary Travel Scheme⁴ – Provided an estimated saving on ferry, rail and Subway travel of over **£1.5 million** to Argyll and Bute residents

National Entitlement Card – Processed 910 disability card renewals and 2,800 calls answered

Travel information - Mobile Travel Centre visited 46 times

Integrated ticketing (ZoneCard)⁵ – 4,000 tickets sold to Argyll and Bute residents - estimated saving of £63,000

Bus infrastructure investment programme - £50,000 investment has provided 7 shelters installed, 2 mains power and 3 shelter illumination panels over 3 years

Subway – Around 120,000 Subway trips originated in Argyll and Bute

Buchanan bus station – 5,100 bus departures by 6 services served Argyll and Bute, all of which are long distance services

Transport planning – Responded to over 40 consultations relating to transport

⁴ Administered on behalf of the Strathclyde Concessionary Travel Scheme Joint Committee

⁵ Administered on behalf of participating operators

3. Transport priorities for Argyll and Bute 2012/13 - what we plan to deliver next

A range of transport project and operational priorities have been identified which aim to enhance the regional transport network and deliver benefits to residents and businesses of the Helensburgh and Lomond area. Many of these support the Local Outcomes identified in the Argyll and Bute SOA.

Further information on the relationship between transport projects, operational priorities and Argyll and Bute Local Outcomes can be found in Appendix 2.

3.1 Project priorities

Four transport priorities to enhance the regional transport network in Argyll and Bute have been identified and agreed with ABC. These are summarised below.

Project title	Brief Description	Partners	Year ahead timescales
Enhancing the Strategic Road network in partnership with ABC and HITRANS – seeking improvements to the A82 corridor	Continue to work with ABC, Transport Scotland and others to ensure the strategic road network in Argyll and Bute is fit for purpose and meets the needs of residents, visitors and the economy of the area.	SPT, ABC, Transport Scotland	Transport Scotland is moving forward with improvements at Pulpit Rock (A82) to remove traffic signals and restore 2-way traffic. ABC will carry out improvements in 2012 on the A814. Improvements on the A818 at Daligan Bends is a category 2 project in the 2012/13 SPT capital programme.
Deliver bus infrastructure upgrades in the Helensburgh area*	Roll-out of a programme of bus stop access improvements including shelters, tactile paving and raised kerbs.	SPT, ABC	Works ongoing including the opportunity to link with CHORD ⁶ regeneration project schemes.
Support the provision of Helensburgh town centre transport improvements*	SPT is working with ABC and others to review transport arrangements in Helensburgh, including traffic management, park and ride and coastal path improvements. A Park-and-Ride study has been undertaken to consider options to improve commuter travel to Glasgow. The needs of local people, businesses, commuters and visitors will be considered as part of this initiative.	SPT, ABC, CHORD ⁶ project team	General improvements to Helensburgh town centre to be carried out this year including new pedestrian crossing and junction improvements including DDA-compliance measures, traffic calming, streetscape/pedestrian enhancements and new signage.

⁶ The CHORD project is being undertaken by Argyll and Bute Council to assist regeneration and economic development in the five of waterfront towns of- Campbeltown, Helensburgh, Oban, Rothesay and Dunoon.

Project title	Brief Description	Partners	Year ahead timescales
Support the development of Helensburgh and Lomond Cycleways.	To promote and encourage cycling by providing segregated cycleways throughout Helensburgh and Lomond area.	SPT, ABC, SUSTRANS, LLTNP	<p>Work ongoing – some issues regarding land acquisition are not yet resolved.</p> <p>Detailed design for the Cardross to Helensburgh section being prepared.</p> <p>This is a category 2 project in SPT's 2012/13 capital programme.</p>

** SPT capital funding has been approved to take this forward in 2012/13

In addition, investment has been approved for a number of regional projects⁷ that will benefit residents of Argyll and Bute, including:

- expanding real time bus information;
- upgrading bus shelters throughout the region;
- developing proposals for strategic park and ride;
- delivering Subway Modernisation
- developing smartcard integrated ticketing; and
- improving interchanges for access to healthcare.

3.2 Ongoing operational priorities

SPT will continue to deliver benefits to Argyll and Bute through investment and delivery of a number of key operational activities, including:

- managing and administering the Strathclyde Concessionary Travel Scheme⁴ for ferry, rail and subway users;
- the provision of socially necessary bus services and the Kilcreggan – Gourock ferry service;
- the provision of Demand Responsive Transport for those who are unable to access mainstream transport (MyBus);
- managing and administering the ZoneCard⁵ multi-modal multi-operator ticket;
- providing multi-modal ticketing options such as Daytripper and Roundabout tickets;
- developing smartcard integrated ticketing for seamless travel for all public transport modes across the region;
- reviewing the existing transport network and developing plans, as appropriate, to ensure continued effectiveness and efficiency including responding to local, regional, national and where appropriate European Union consultations which could impact on the transport network and service delivery in the west of Scotland;
- engaging with ABC in the development of the Argyll and Bute Local Development Plan and the development management process;
- engaging with Loch Lomond and the Trossachs National Park, (LLTNP) in the development of the Park's Local Development Plan and the development management process;
- participating in Argyll and Bute Community Planning Partnership; and
- reviewing funding opportunities to facilitate the delivery of regional transport projects.

⁷ Approved at the Partnership meeting 30 March 2012. Projects are categorised as Category 1 within the SPT Capital Programme

Appendices

Appendix 1

Details of SPT's Activities and Benefits Delivered in Argyll and Bute

This section provides an update and more detail on the transport priorities identified in 2011/12 and expands on the information provided in section 2 of this report. All figures quoted are approximate and are for the period 2011/12 unless otherwise stated.

A1.1 Develop and deliver projects, across all modes

Progress on Priorities for 2011/12

The Argyll and Bute Transport Outcomes Report (TOR) for 2011/12 identified five transport priorities. The progress made towards achieving these is noted below.

Priority / Project	Progress
Enhancing the Strategic Road network in partnership with ABC and HITRANS – seeking improvements to the A82 corridor, the A814 and A818 and identifying improvements to the network.*	<ul style="list-style-type: none"> ▪ An ABC study to consider improvements to the A818 was delayed due to ongoing land ownership issues. ▪ Transport Scotland initiated procurement processes for improvement works at A82 Pulpit Rock ▪ Improvements to A814 to be carried out in 2012 by ABC
Providing bus infrastructure upgrades in the Helensburgh area*	<ul style="list-style-type: none"> ▪ Completed improvements to bus stops and a new bus shelter at Clynder ▪ Completed design works for a bus turning circle at the Rest and Be Thankful
Supporting Helensburgh town centre regeneration through transport integration and encouraging modal shift.	<ul style="list-style-type: none"> ▪ Completed STAG studies and demand modelling to identify suitable sites for additional park and ride in the Helensburgh area
Improving transport access to Loch Lomond and the Trossachs National Park	<ul style="list-style-type: none"> ▪ A technical survey of the loch bed at Arrochar was undertaken in 2008 to determine the suitability of the area for piling. The study results were inconclusive ▪ No progress in 2011/12.
Support the development of Helensburgh and Lomond cycleways.	<ul style="list-style-type: none"> ▪ Land negotiations are underway for the link between the west end of Cardross and Helensburgh ▪ Detailed design for the Cardross to Helensburgh section underway ▪ Helensburgh and Lomond Cycle Development was a Category 2 project in SPT's Capital Programme 2011/12

*Project received SPT capital funding in 2011/12

Capital Investment in Argyll and Bute

Over the period 2009/10 - 2011/12 a total of £180,000 has been invested in projects in Argyll and Bute (either through grant funding to the Council or delivery by SPT), including:

- improving the A814 at Keppoch;
- improving the A818 west of Daligan;
- upgrading bus infrastructure in the Helensburgh area; and
- investigating options for the provision of a park and ride site in Helensburgh.

In this period £32 million has been invested in regional projects benefiting the residents of Argyll and Bute including:

- upgrading bus shelters throughout the region;
- improving travel information across the region through the provision of additional travel information points, support to Traveline Scotland and investing in new bus stop poles, flags and information cases;
- purchasing additional buses supporting DRT and subsidised services;
- developing smartcard integrated ticketing;
- developing strategic park and ride solutions; and
- delivering Subway Modernisation.

A1.2 Operating the Subway network

Approximately 120,000 Subway trips originated in Argyll and Bute

A1.3 Supporting bus services

SPT managed 4 contracts⁸ to provide socially necessary bus services in Argyll and Bute at a cost of £290,000. This support was provided to operate services where it was not commercially viable to do so, and is often for the provision of services at weekends or evenings. Support may be provided for a full service or a part service, both in terms of route and hours of operation as market needs require.

Table 1: Socially necessary services in Argyll and Bute

Service Number	Route
302	Carrick Castle – Helensburgh - Lochgoilhead
316	Helensburgh - Coulport
305/306/ 309	Luss / Helensburgh / Balmaha – Alexandria**
340	Helensburgh/Vale of Leven Hospital – Royal Alexandra Hospital**

** Service covers multiple local authority areas

The Kilcreggan ferry was also supported by SPT at a cost of £356,000. The operation of this service has been restructured and the Helensburgh leg discontinued reflecting demand and reducing operating costs to secure the long term sustainability of the service. SPT will continue to work with the Council to ensure that this service is delivered in the most cost effective manner.

A1.4 Providing Demand Responsive Transport (DRT) – MyBus Services

SPT manages a contract⁸ for demand responsive services operating in Argyll and Bute at an annual cost of £110,000. A total of 1,100 trips were undertaken in 2011/12 utilising SPT's dedicated contact centre equipped with scheduling software.

Table 2: MyBus Services in Argyll and Bute

Service Number	Route
M10	Dumbarton MyBus**
950	Lomond MyBus Rural

** Service covers multiple local authority areas

A1.5 Investing in new vehicles

An adaptable bus purchased by SPT is operating on the Dumbarton MyBus service, resulting in a saving in the cost of providing this service and improving the standard of vehicle available.

A1.6 Delivering school transport

Argyll and Bute Council manage all school contracts within their area.

A1.7 Providing bus infrastructure

SPT operates, manages and invests in bus stations and manages and maintains bus shelters and stops.

Operating Buchanan bus station

5,100 bus departures by 6 services from Buchanan bus station serve Argyll and Bute, all of which are long distance services.

Investing in bus shelter upgrades

In 2009/10, SPT began a rolling programme to upgrade bus shelters. In total an investment of £50,000 has provided 7 new shelters, 2 mains power supplies for shelters and 3 shelter solar illumination panels.

⁸ Contract and service numbers may not be consistent due to the varied nature of the contracting process for services.

Maintaining bus stops

SPT currently has a ten year agency agreement with Argyll and Bute Council to maintain 169 bus stops until 2013. This agreement brings economies of scale in terms of contractor labour rates, work planning, quick response times and emergency call outs out-with office hours and at weekends.

A1.8 Providing travel information to the public

Operating a Mobile Travel Centre

SPT's Mobile Travel Centre visits Argyll and Bute 46 times a year visiting Garelochhead, Kilcreggan, Arrochar and Helensburgh.

Providing and maintaining bus stop information panels

SPT provides and maintains bus stop pole mounted information cases at 175 bus stops in Argyll and Bute. Cases are owned by SPT and inspected and cleaned at least once per year.

A1.9 Supporting Community Transport

SPT provides advice and development support to existing and new Community Transport organisations throughout the west of Scotland, including Argyll and Bute. SPT has established a Community Transport Network to promote improved vehicle quality, support training and encourage best practice across the Community Transport sector in the west of Scotland.

A1.10 Addressing transport affordability

As administrators of the Strathclyde Concessionary Travel Scheme, SPT works with its local authority partners to sustain the affordability of transport for elderly and disabled residents in the west of Scotland.

National Entitlement Card Administration for Argyll and Bute

Take up of concession passes by elderly people ⁹	22,500
Percentage of eligible population ¹⁰	85%
Take up by disabled people ⁹	2,700
Number of disabled card annual renewals from residents	910
First time applications from residents	200
Number of calls received annually from Argyll and Bute residents	2,800

Strathclyde Concessionary Travel Scheme¹¹

- Total value of rail and ferry travel being undertaken by residents of, or visitors to, Argyll and Bute - £1.7 million
- Annual saving to residents - £1.5 million

A1.11 Integrating transport, including transport and land-use planning

SPT is a key agency in the Local Development Plan process and prepared a detailed Technical Report on transport and land use forecasting across the Argyll and Bute area looking ahead to 2012 – 2027. This information and other SPT responses will be used to inform ABC's Proposed Plan which is due for publication late summer 2012.

SPT also engages with Argyll and Bute Council through the development management process, providing responses on planning applications which could impact on the transport network.

⁹ Source Scottish Government Bus and Coach Statistics, 2010. Figure is for the whole of the Argyll Bute area

¹⁰ Source Scottish Government Bus and Coach Statistics, 2010 and NRS mid year population estimates for 2010. Figure is for the whole of the Argyll Bute area

¹¹ Administered on behalf of the Strathclyde Concessionary Travel Scheme Joint Committee Approximate figures from value of rail and ferry concessions in Strathclyde region

A1.12 Administering integrated ticketing initiatives - ZoneCard

SPT promotes and administers a range of integrated tickets covering the west of Scotland, including Zonecard, the biggest multi-modal ticketing scheme outside London.

Number of cards (i.e tickets) sold to Argyll and Bute residents	4,000
Estimated number of ZoneCard trips made	130,000
Estimated annual saving to residents of using ZoneCard ¹²	£63,000

A1.13 Planning the regional transport network

SPT has a key role to review the existing transport network and to develop plans, as appropriate, to ensure continued effectiveness and efficiency of the network including responding to local, regional, national and where appropriate European Union consultations which could impact on the transport network and service delivery in the west of Scotland. In 2011/12, SPT responded to over 40 transport and public policy consultations ranging from High Speed Rail, Network Rail Edinburgh Glasgow Route Utilisation Strategy, Rail 2014, the Scottish Government's Ferries Review and the Competition Commission's Review of Local Bus Market Inquiry to the Christie Commissions Review of Public Services in Scotland, Draft Core Path Plans and Main Issues Reports and Proposed Plans for Strategic and Local Development Plans.

A1.14 Addressing future ferry delivery

SPT has contributed to the Scottish Government's Draft Ferries Review and commented on proposed improvements to ferry infrastructure and service levels for the Rosneath Peninsula, as well as service linkages to the Isle of Bute and the Cowal Peninsula. Proposed improvements over the next 5-10 years should help sustain the economies of these communities. SPT will continue to support public transport initiatives, in partnership with the Scottish Government and others, to ensure that access to and from these islands can maximise opportunities for these rural areas.

A1.15 Promoting amendments to bus policy

SPT is actively engaged in policy debates around the bus market, including responding to inquiries undertaken by the Competition Commission.

A1.16 Promoting developments on the rail network

SPT has an important role in promoting improvements to the rail network across the west of Scotland in conjunction with local authority partners, Transport Scotland, Network Rail and First ScotRail. SPT is working with ABC to identify potential park and ride improvements for the Helensburgh area.

A1.17 Improving safety on regional roads

SPT has worked closely with ABC to target investment on regional roads to improve safety and reduce accidents, including the A814 and A818.

A1.18 Promoting "Smarter Choices" modal shift

SPT continues to provide a forum, through the SPT Sustainable Travel Group, for liaison between public and private sector organisations to support their employees in undertaking active travel. ABC and many other organisations are members of this group.

A1.19 Developing walking cycling initiatives

SPT promotes active travel, including working with ABC on developing Helensburgh and Lomond Cycleways.

¹² Saving: = (Composite Adult Single Fare - Average ZoneCard Single Fare) x Number of ZoneCard Journeys

Appendix 2 - SPT Argyll and Bute SOA

A2.1 SPT as a Community Planning Partner

Transport is critical to the delivery of the Scottish Government's National Outcomes and Argyll and Bute's Local Outcomes. SPT's investment programme and delivery of transport services supports the achievement of several Argyll and Bute Local Outcomes. A summary of SPT activities in support of the most relevant local outcomes is found below.

Local Outcome: Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.

SPT contributes to this local outcome by supporting improvements to strategic roads to reduce congestion, improve safety and reduce journey times, by supporting park and ride improvements and by delivering high-quality, modern public transport infrastructure. Recent SPT projects, services and activities relevant to this outcome include:

- Supporting A818 and A814 improvements
- Helensburgh park and ride
- Bus infrastructure improvements

Local Outcome: Our people are supported to live more active, healthier and independent lives.

SPT contributes to this local outcome by increasing access to work, education, healthcare, retail, social and leisure opportunities for disabled and elderly people, rural communities and for those dependent upon bus services, by reducing the cost of travel for disabled and elderly people, by promoting active travel and improvements to walking and cycling infrastructure. Recent SPT projects, services and activities relevant to this outcome include:

- MyBus
- MyBus Rural
- Supported local bus services including services to regional hospitals including the Vale of Leven and Royal Alexandria hospitals
- Strathclyde Concessionary Travel Scheme
- National Entitlement Card administration

Local Outcome: We contribute to a sustainable environment

SPT contributes to this local outcome by promoting and investing in sustainable travel measures including public transport, active travel, park and ride and car sharing. Recent SPT projects, services and activities relevant to this outcome include:

- Supporting Helensburgh and Lomond Cycleways development
- SPT Sustainable Travel Group
- Travel planning support and SPT Travel Plan seminar

NRS' 2010-based population projections for Argyll and Bute

Chris Carr

Improvement and Organisational Development



Introduction

- 2010-based population projections for local authority areas published 29 February 2012
- Over projection period (2010-2035) in Argyll and Bute:
 - Total population will fall
 - Number of children will fall
 - Number of working age people will fall, despite increases in pension age
 - An increase in the number of people of pensionable age
 - Population aged 75+ to increase by 73.6%
- There will be more deaths than births
- Migration flows will not compensate

Background (1)

- NRS produces population projections every two years
- Projections
 - make assumptions about
 - Future fertility rates
 - Future mortality rates
 - Migration (hardest to predict)
 - Are based on past trends
- Projections affect policies; policies affect projections
- Projections are NOT predictions

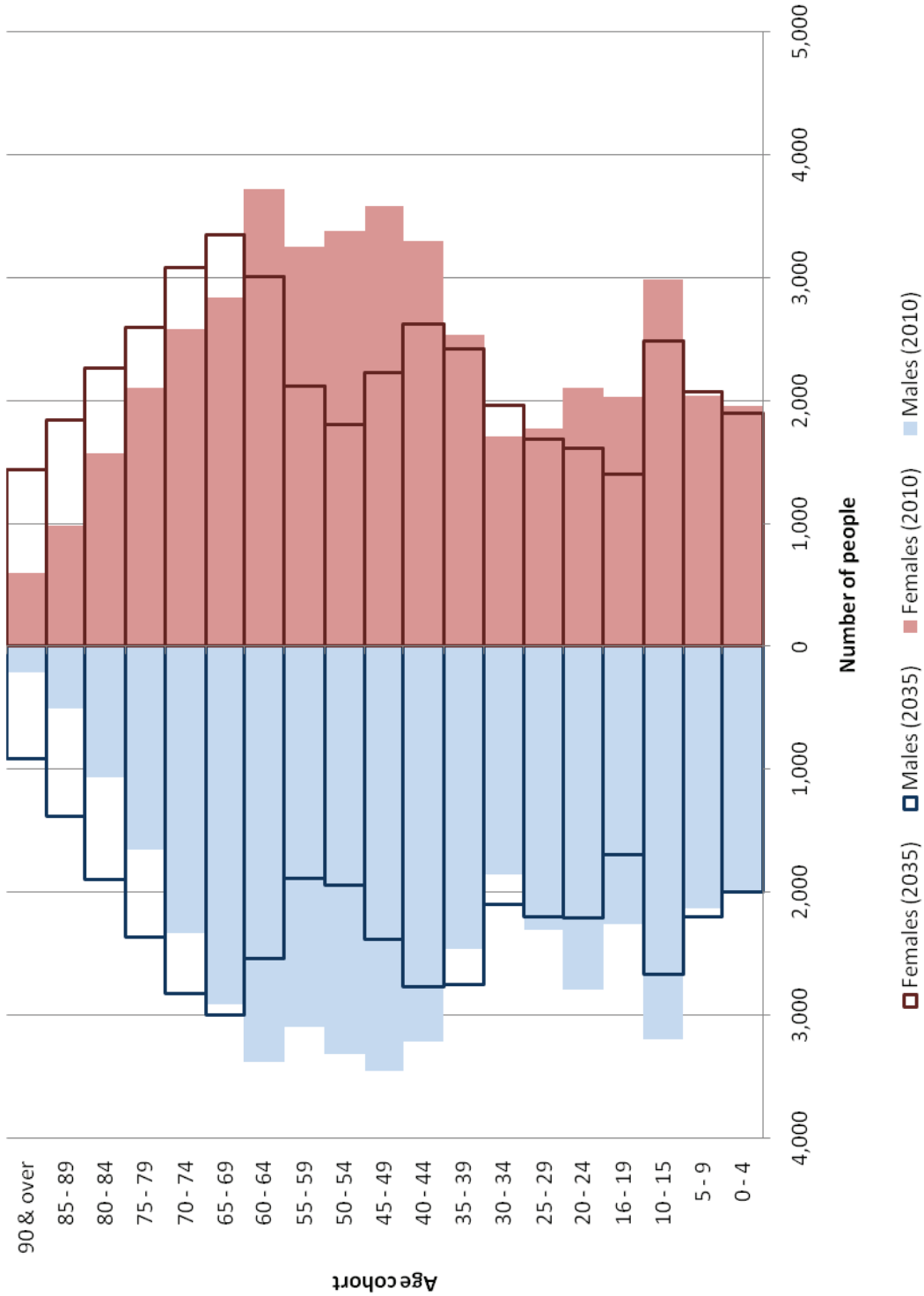
Background (2)

- Over the period 2010 to 2035:
 - Population of Scotland to increase from 5.2million to 5.7million
 - 32 Scottish local authorities:
 - 22 expected to show population growth
 - 10 expected to experience population decline.
- Argyll and Bute’s population is projected to decline.

Argyll and Bute

- Population change in Argyll and Bute (2010 to 2035)
 - 89,200 in 2010
 - 82,754 in 2035
 - Deaths will exceed births
 - Migration flows in longer term assumed to be zero
 - Age profile of population will change:
 - Total population will decrease by 7.2%
 - Number of 0 to 15 year olds will decrease by 8.7%
 - Number of working-age people will decrease by 14.4%.
 - Number of people of pensionable age will increase by 9.8%.
 - An increase of 73.6% in the population aged 75 and over.
 - These figures take account of changes in pensionable age.

NRS 2010-based population projections: 2010 base year and projections for 2035 compared (Argyll and Bute)



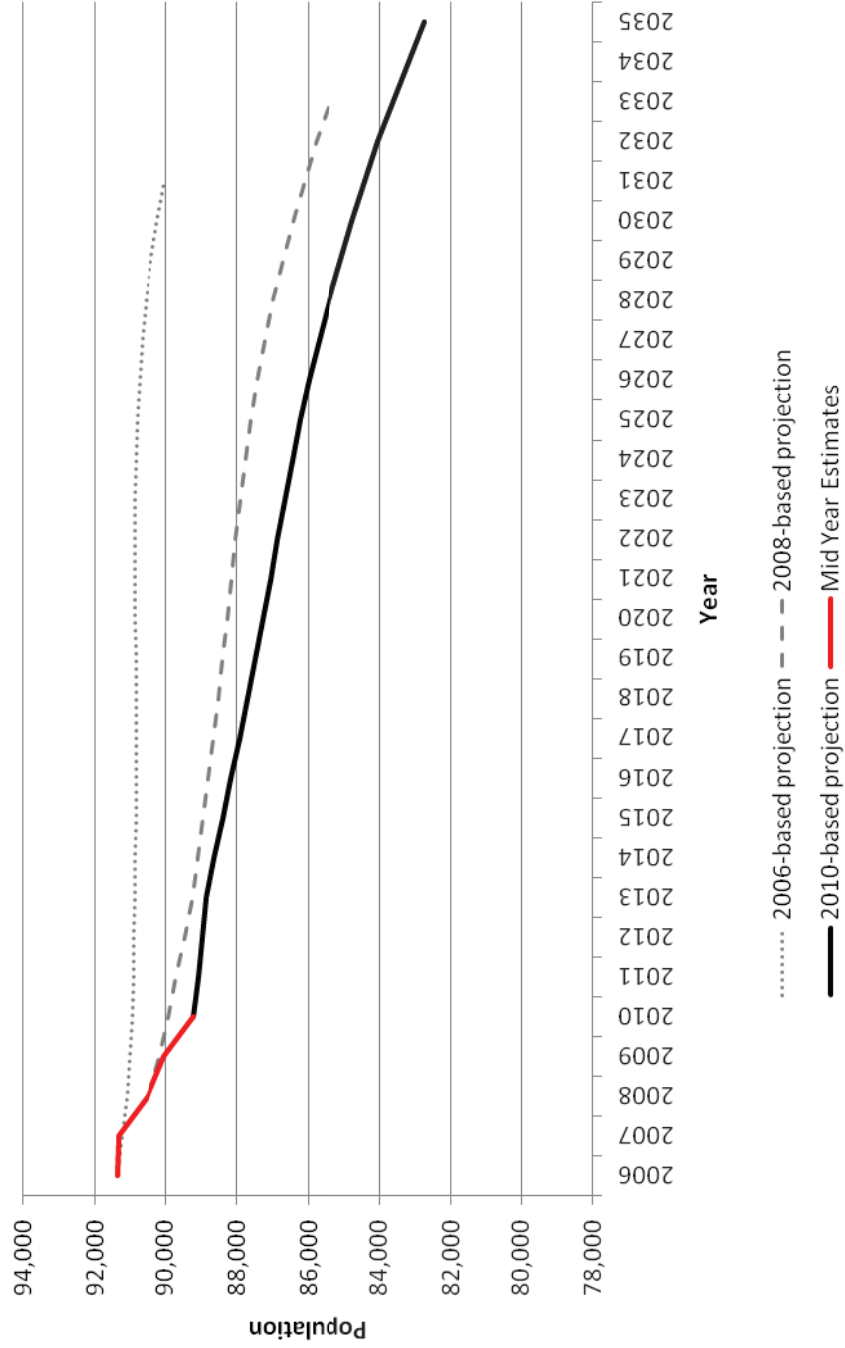
Argyll and Bute's population (thousands)

Age group	2010	2015	2020	2035
All ages	89.2	88.4	87.3	82.8
0-15	14.3	13.1	13.0	13.1
16-29	13.3	14.5	13.5	10.8
30-49	22.1	19.3	17.7	19.0
50-64	20.2	19.8	19.8	12.7
65-74	10.7	11.9	12.0	12.0
75+	8.7	9.8	11.1	15.1

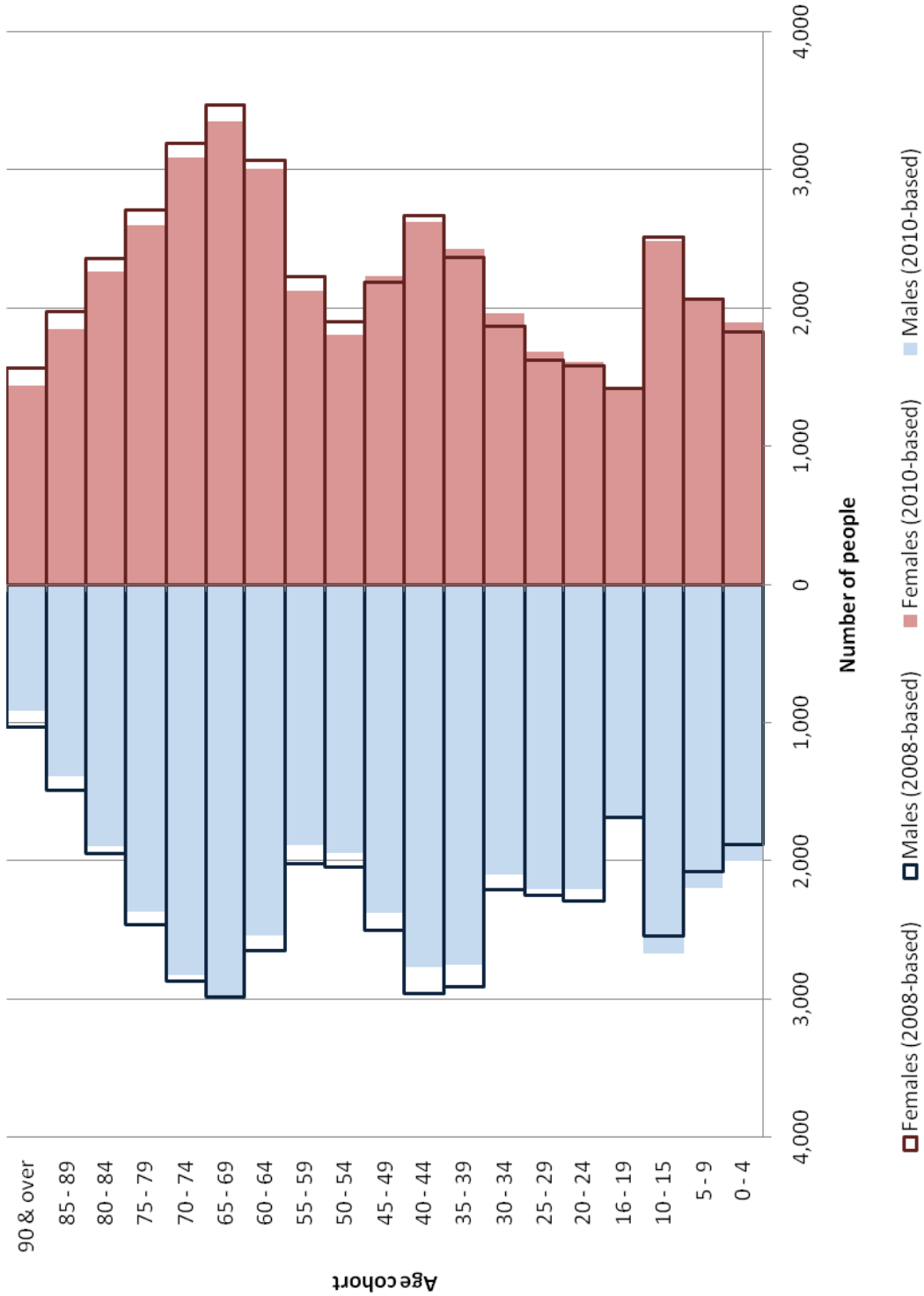
Comparisons with previous projections

- Previous projections also suggested a decrease in Argyll and Bute's population
 - 2008-based projections: 5.7% population decline over 25 years
 - 2010-based projections: 7.2% decline
- Reasons why 2010-based projections show a more rapid decline:
 - Net migration flows have been lowered

NRS Mid Year Estimates and 2006-, 2008- and 2010-based population projections for Argyll and Bute compared



NRS 2008- and 2010-based population projections for 2033 compared (Argyll and Bute)



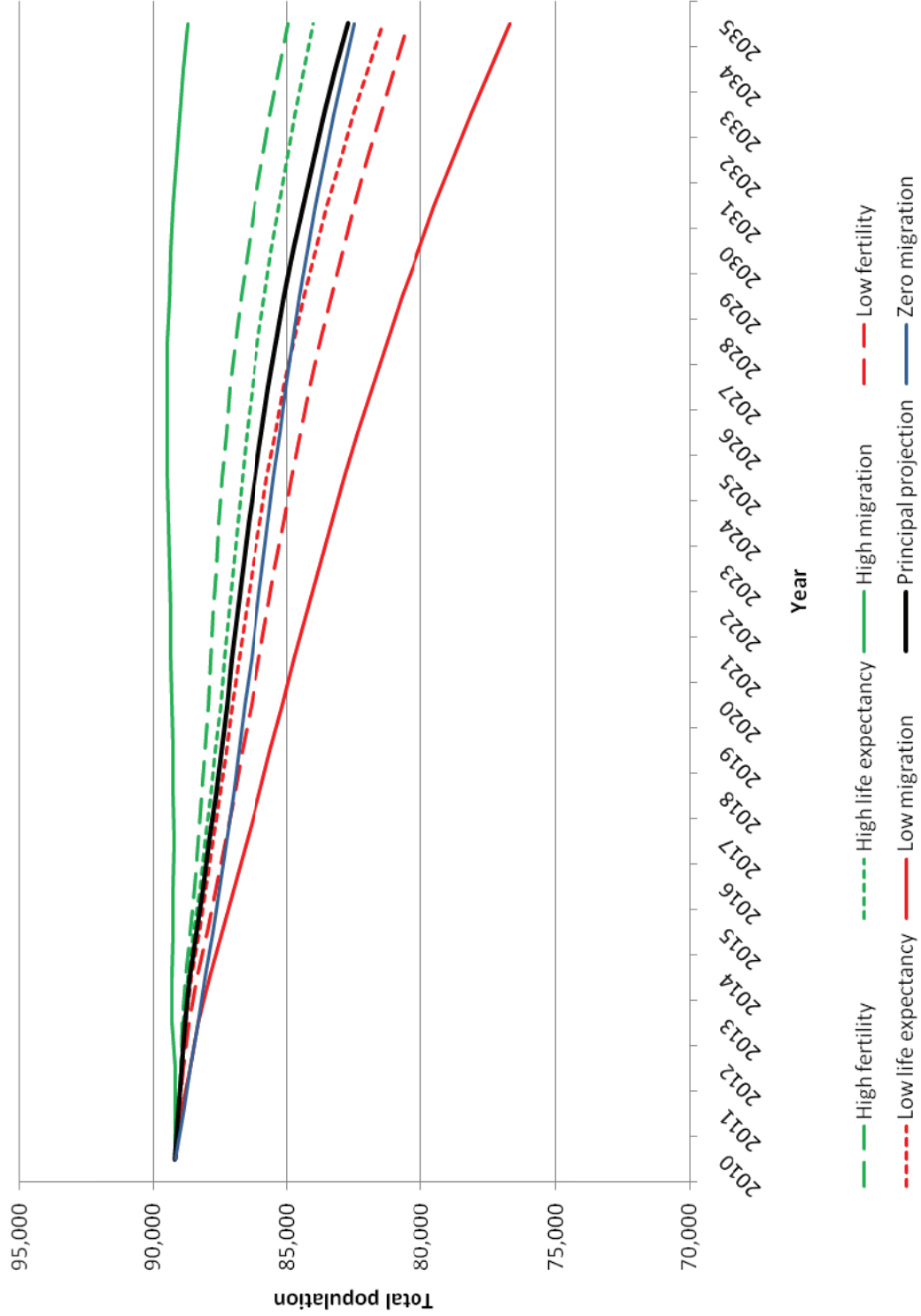
How accurate are projections?

- Overall accuracy depends on:
 - Accuracy of base year population
 - Accuracy of assumptions built into the model
 - Whether past trends will continue into future
- Can only tell how accurate projections are by looking at them retrospectively
- Calibration with Census 2011 will be helpful

Variant projections

- NRS has published:
 - Principal projection
 - Seven variant projections
- Variant projections suggest alternative, plausible scenarios for what might happen
- Note the impact of changing migration assumptions

NRS 2010-based Population Projections for Argyll and Bute: principal projection and variants



Conclusion

- Projections are not predictions
- With one exception, all variants and principal projection suggest population decline
- Projections are used to inform budget allocations
- How will these projections be used to inform policies?
- What are the impacts of these projections for service planning?